

The Purchase Department
(Pakistan Institute of Medical Sciences (PIMS)),
Assistant Director PIMS Hospital,
Islamabad.

Subject: **GRIEVANCE AGAINST THE PURCHASE OF LOW END ICU PATIENT BEDS - PROJECT TITLED "ESTABLISHMENT OF STROKE INTERVENTION & EXPANSION OF CRITICAL CARE/ CARDIAC FACILITIES AT PIMS, DUE ON 18-06-2026.**

Respected Sir,

Please refer to the above-cited tender, wherein M/s Vertex Medical (Pvt.) Ltd. would like to bring certain important points regarding the advertised specifications to your kind notice
We would like to submit our grievance which is as follows:

Sr # 01: Patient Care Beds for Specialty Care

Tender Requirements	Objection Raised
Columns: Dual telescopic lifting columns or better	The requirement of a telescopic column system is restrictive. Our offered ICU bed uses a linear actuator with linkage mechanism, which provides equivalent performance in terms of height adjustment, stability, and safety. As many leading manufacturers also offer this design, we request the specification be amended to "Telescopic Column / Linear Actuator Linkage System" to ensure fair competition.
Lateral Tilt: Mandatory.	The advertised specification includes lateral tilting feature, which is typically associated with high-end ICU beds. It is respectfully submitted that for low-end/general ICU beds, this feature is not universally required and is not commonly provided by all major manufacturers in this category. Including this requirement may restrict fair competition and limit participation of otherwise technically compliant products. Therefore, we request to remove this, in order to ensure wider participation and competitive bidding.
Optional (mandatory to Quote)	
In-built Height scale for patient measurement	The requirement of an in-built height scale as mandatory is restrictive in nature, as it is not a standard feature across all ICU bed manufacturers. We request to make it optional but not mandatory to quote to ensure fair competition and wider participation.



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Ref. # VMPL-0340/PIMS/26
Date: June 17, 2026



VERTEX MEDICAL (Pvt) Ltd.
Trusted Name in Healthcare

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You are requested to please accept our grievances and re-consider the specifications for a fair competition.

While thanking you and assuring you of our best services, we remain

Thanks & Best wishes

Yours truly,

Vertex Medical Pvt. Ltd.



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