

To,

The Director (Admin),
Akhtar Hameed Khan National Centre for Rural Development (AHKNCRD),
Park Road, Chak Shahzad, Islamabad.

Subject: Grievance Regarding Ambiguities, Contradictions and Restrictive Conditions in the Pre-Qualification Documents for Procurement of Stationery Items (PPRA Ref. No. P53180)

Dear Concern,

With due respect, we intend to participate in the subject procurement process for the Pre-Qualification of Firms for Provision of Stationery Items. After carefully reviewing the bidding documents uploaded on E-PADS, we have observed several material ambiguities, contradictions and inconsistencies which may adversely affect transparency, fair competition and equal opportunity among bidders.

In view of Rule 48 of the Public Procurement Rules, 2004, we respectfully submit the following grievance for your kind consideration:

Contradictory References to Security Services:

Although the procurement is for Stationery Items, various clauses of the bidding document repeatedly refer to Security Items/Security Services, including eligibility requirements, experience criteria, registration requirements and evaluation criteria. Furthermore, the financial bid format requires bidders to quote "Per Person Per Month Service Charges," which is clearly applicable to security or manpower services and not to the supply of stationery items. These contradictions create serious ambiguity regarding the actual scope of procurement.

Ambiguity Regarding Registrar of Firms Registration:

The Eligibility & Qualification Criteria mention Registrar of Firms as a required registration; however, the detailed eligibility clauses do not clearly specify whether this requirement applies to all bidders or only to Partnership Firms. Since Sole Proprietorship businesses are generally not registered with the Registrar of Firms, the present wording is ambiguous and may unnecessarily restrict otherwise eligible bidders.

Inconsistent Experience Requirements:

The bidding document requires experience and performance certificates relating to Security Items, whereas the procurement is for Stationery Items. This inconsistency creates confusion regarding the actual qualification requirements and may lead to unequal evaluation of bidders.

Unclear Technical Evaluation Methodology:

The document mentions Technical Marks (75) and Financial Marks (25); however, no detailed technical scoring criteria, marking distribution or evaluation methodology has been provided. In the absence of a transparent scoring mechanism, bidders are unable to understand the basis on which technical evaluation will be conducted.

Incomplete Specifications for Various Items:

Several items have been described as "As Per Sample," "Superior Quality," or "Equivalent" without identifying the reference sample, approved specifications, brand equivalence criteria or inspection procedure. Such undefined specifications may result in subjective interpretation during evaluation.

The above inconsistencies appear to indicate that portions of the bidding document have inadvertently been carried over from another procurement document without necessary revisions. These contradictions may create uncertainty during bid preparation and evaluation, thereby affecting the principles of transparency, fairness and equal competition envisaged under the Public Procurement Rules.

In light of the above, it is respectfully requested that the Procuring Agency may kindly:

Issue a Corrigendum removing all references relating to Security Services/Items and replacing them with the correct Stationery procurement requirements.

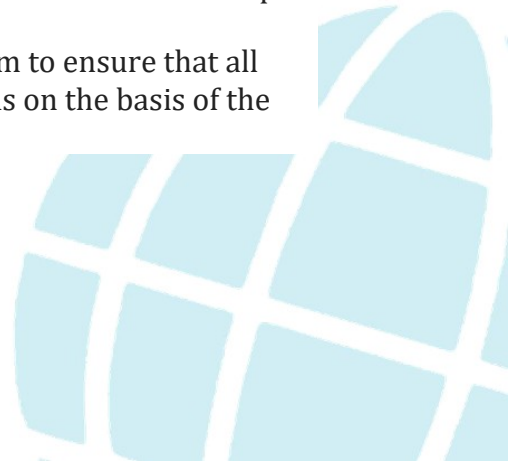
Clarify the applicability of Registrar of Firms Registration, particularly with respect to Sole Proprietorship firms.

Replace the incorrect Financial Bid Form with the appropriate stationery supply quotation format.

Publish detailed Technical Evaluation Criteria and marking methodology.

Provide complete technical specifications and reference samples wherever "As Per Sample" or "Equivalent" has been mentioned.

Extend the bid submission deadline after issuance of the corrigendum to ensure that all prospective bidders are provided sufficient time to prepare their bids on the basis of the corrected bidding documents.





We submit this grievance in good faith with the sole objective of ensuring transparency, fairness and healthy competition in the procurement process.

We shall be grateful for your prompt consideration and appropriate action.

Yours faithfully,
Fatiha Enterprises
Shaheryar Saeed
Contact: 03348558149

